



## JHConnect- Access to Hopkins via Juniper Network Connect

### *Mac OS X Installation Guide*

#### 1.) **IMPORTANT: popup blockers will interfere with JHConnect**

Each time you connect to JHConnect, you will go through a sequence that will include pop-up windows at more than one point. If you are running a web browser that prevents these pop-ups, you will need to disable this feature or configure it to explicitly **permit pop-ups** from <https://sslconnect.johnshopkins.edu> and <https://portalcontent.johnshopkins.edu>.

#### 2.) **IMPORTANT: Safari and Firefox security features will interfere with JHConnect**

- When you connect to JHConnect with Safari or Firefox, your browser's Security settings will prevent the execution of necessary controls and applets. You will need to **remove** the check box that "Blocks pop ups" in Safari or **allow** pop-ups from <https://sslconnect.johnshopkins.edu> in Firefox.

Go to the *Safari* Menu-> *Preferences* -> *Security Settings* -> Unselect *Block pop-up windows*

Go to *Firefox* Menu-> *Preferences* -> *Content Tab* -> Select *Exceptions* next to *Block pop-up windows*-> Enter [sslconnect.johnshopkins.edu](https://sslconnect.johnshopkins.edu) -> Click *Add*

(If you would like to reduce the number of warning that you will receive during the setup process, you may also wish to add the following sites: [my.johnshopkins.edu](https://my.johnshopkins.edu), [portal.johnshopkins.edu](https://portal.johnshopkins.edu), [portalcontent.johnshopkins.edu](https://portalcontent.johnshopkins.edu))

- When you connect to the SSL VPN with Firefox, your Firefox Security settings will prevent the execution of a necessary applet. You should **add** <https://sslconnect.johnshopkins.edu> to the **exceptions** list, if your browser is configured to *Warn you when sites try to install software*. (Note: Warning you is the default behavior.)

Go to *Firefox* Menu-> *Preferences* -> *Security Tab* -> Select *Exceptions* next to *Warn me when sites try to install add-ons*-> Enter [sslconnect.johnshopkins.edu](https://sslconnect.johnshopkins.edu) -> Click *Add*

#### 3.) **IMPORTANT: A valid Java Environment (JRE) must be installed before attempting to connect from FireFox or Safari.**

If required a current version may be obtained from <http://www.java.com>.

If you attempted to connect using FireFox before having a valid JRE installed, you will need to flush any cookies that reference sslconnect.johnshopkins.edu, before you will be able to connect.

**4.) Administrator privileges are required the first time a computer is used to connect to the JHConnect.**

JHConnect installs a Java "applet" from *Juniper Networks* that will allow you to connect.

You must have access to an account with Administrator privileges in order to install the Java applet. If your computer does not have a password defined, you can simply continue without entering a password when prompted. For future connections, you may use accounts with limited privileges. (However, when the IT@Hopkins Security group installs quarterly updates from the vendor, you will need to log in with Administrator privileges once again. Once the updated applet is installed, you may continue to use an account with limited privileges.)

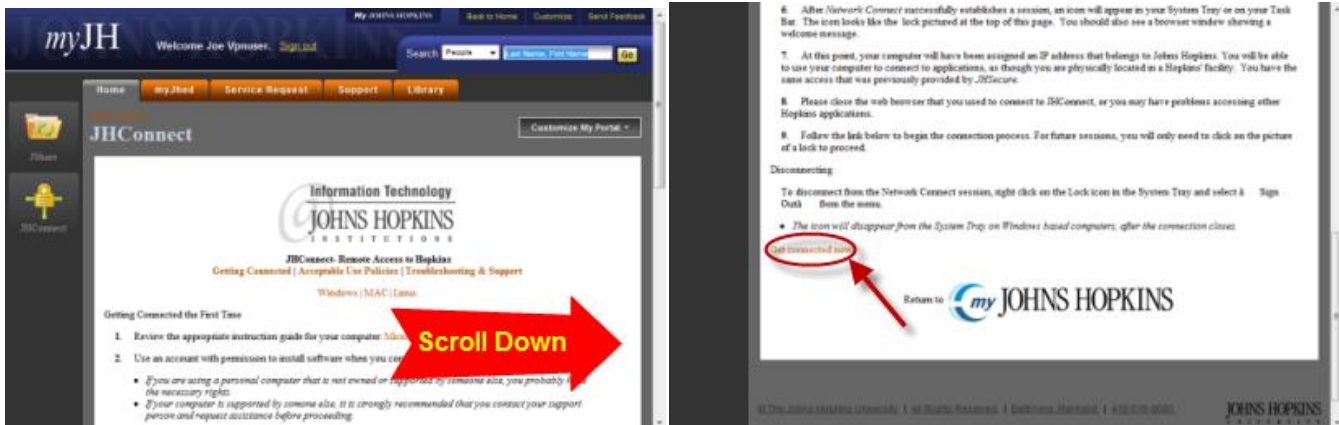
**5.) Log into your myJohnsHopkins account at <https://my.johnshopkins.edu>.**

**6.) Click on the *JHConnect* Button along the right side of your homepage.**

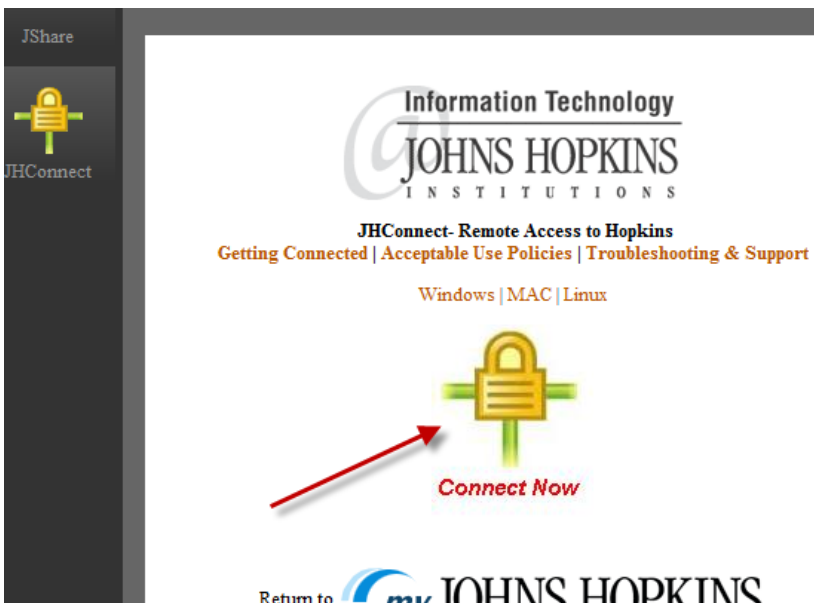


## 7.) Step 7 is different the first that you connect from a given computer.

- The first time- Scroll down to the bottom of the page and click *Get Connected now*



- Future visits- Click the lock to connect now.



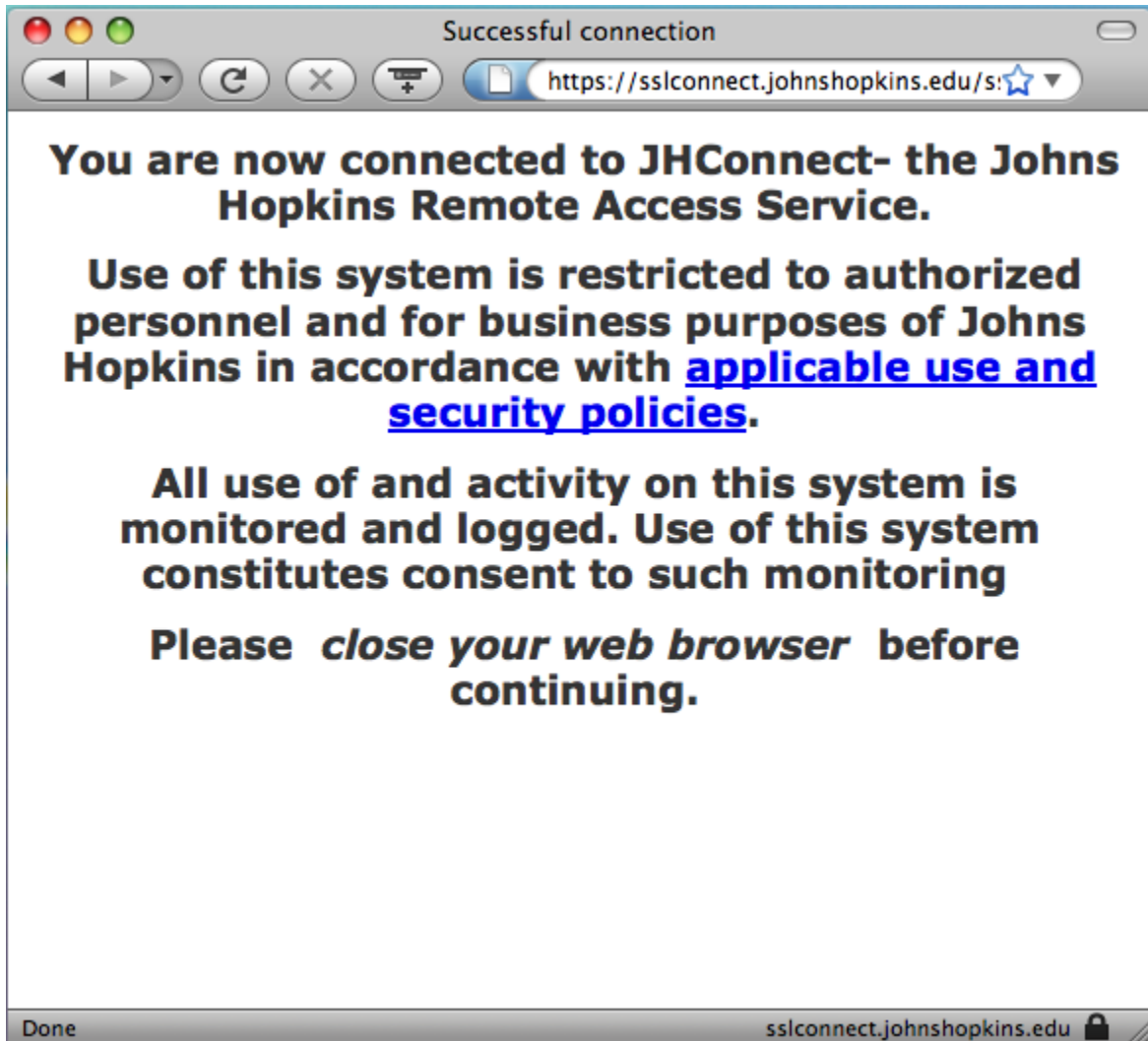
## 8.) You may see several kinds of popups during the initial install.

You will be prompted to install software signed by *Juniper Networks*, you must agree to use the product.

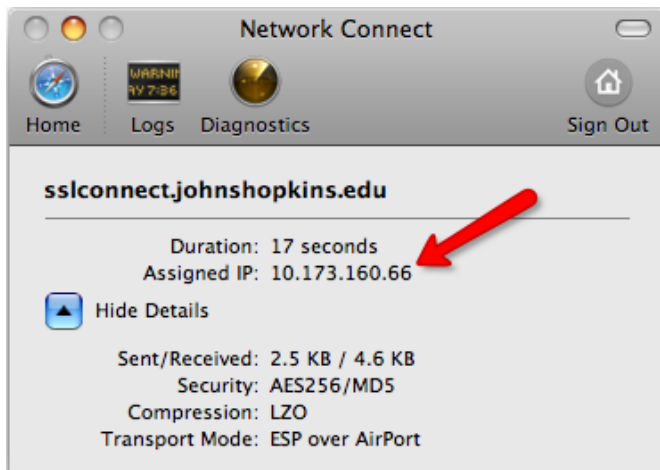




9.) After successfully connecting, an icon resembling a lock will appear in your Task Dock and you should receive a message similar to the following one.



You will also see a dialog window with information about your connection, including the IP address assigned to your system while you are connected to Hopkins.



**10.) You now have access to Hopkins systems.** (Note- This is the same access previously provided by JHSecure.)

**11.) It is extremely important that you click on the lock (only necessary, if you minimized the dialog window) and select Sign Out when you are finished.**

